

1336 Sherman Dr., Unit C  
Longmont, CO 80501-6174



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## InterMountain Railway Company – Repair / Return / Exchange Form

**We are unable to do non-warranty repairs at this time.** This includes sound upgrades, decoder programming, repair of parts damaged by handling, operating, etc. If you are unsure, please contact us first. Items sent to us that are determined to be non-warranty may be immediately returned to you. If DCC related, by viewing our DCC Assistance page: <http://intermountain-railway.com/customerservice/csdccassistance.html>

### Instructions:

- Complete this entire form and include it in the package with your item(s). Be complete - as the more information you provide can help speed your repair/return/exchange. Use the back of the form if necessary.
- Including your email address allows you to be notified when your item arrives, and when it is complete.
- Ship your item with any carrier that is convenient for you and that will provide a tracking method for your shipment. **Please do NOT purchase shipping insurance for your item.**

**IMPORTANT: ANY PRODUCT NOT RETURNED IN THE ORIGINAL PACKAGING IS SUBJECT TO A REPAIR FEE IF DAMAGED!**

### Information (Please Print Clearly):

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

**CAB FORWARDS WILL NOT BE ACCEPTED WITHOUT PRIOR AUTHORIZATION. CONTACT US FIRST!**

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Item:	Issue Description:	Circle One
		Repair / Return / Exchange  Note: DC or DCC or N/A
		Repair / Return / Exchange  Note: DC or DCC or N/A

Address All Items To:

InterMountain Railway Company  
ATTN: Service  
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